VISA SERVICES

Lost or Stolen Non-US Passports containing valid U.S. Visas

If your passport containing a valid U.S. visa is lost or stolen, you are required to report the loss or theft to the Embassy. To assist us, please download the attached form, and complete it. Then either email it to the Embassy at VisaNassau@state.gov as an attachment, mail it to the Visa Section, (P.O. Box N-8187, Nassau, The Bahamas) or bring it to the Embassy on the day of your visa interview, if you have an appointment scheduled.

Once you have reported your passport as lost or stolen we will not be able to amend your record should you find the passport. Therefore, please ensure that your passport is not lying in a drawer somewhere before you submit the report.

Nonimmigrant Visa Holders

If your passport is ever recovered, it can no longer be used for travel to the United States, including registering under ESTA. Once you have obtained a new passport, you may apply for a new visa, if required. If you are eligible to travel visa free, you will not be required to replace the visa.

Immigrant Visa Holders

If your passport is ever recovered, it can no longer be used for travel to the United States. If your passport contained an immigrant or K visa, and you have been admitted as a Conditional or Permanent Resident and have received your card, you are not required to replace the visa. If you have been admitted as a Conditional or Permanent Resident but have yet to receive your Resident Card, you will require a transportation letter to return to the United States and should email the Embassy (VisaNassau@state.gov, attn: Immigrant Visa Unit) to arrange an appointment. Please note that a transportation letter may only be issued within 30 days of your proposed date of travel. If you have yet to travel to the United States on the immigrant or K visa, you should email the Immigrant Visa Unit concerning replacement of that visa.

U.S. Passport Holders

If you wish to report the loss or theft of a U.S. passport, please contact the American Citizens Services Unit at ACSN@state.gov.